



Phoenix Surgery
Patient Participation Group

PPG meeting held on Wednesday 19th September 2018

Present: Peter Jay (Chair)(PJ), Dr Hill, Dr Vernon, Anna Gibbins (AG), Tony Isaacs (TI), Julia Maclean (JM), Alan McQuillin (AM), Chris Tye (CT), Chris Swales (notetaking).

1 Welcome & Apologies

Apologies were noted for Lynne Earthy, June MacDonald & Margaret Toms. **PJ** gave a tribute to the Co-Chair, Ingela Jacob, who has sadly passed away since the last meeting. She was a good friend and colleague. **Dr Hill** -The whole surgery missed her and was saddened by her sudden death. She had provided excellent support for over a long period of time.

2 Phoenix Surgery's involvement in clinical research

Dr Vernon – The surgery has not been able to participate in research for a number of years but has now been able to acquire some funding from NIHR. Two studies are being undertaken, with the help of Nurse Helen, who is being funded by the NIHR to take on additional hours as a Research Nurse. One study focuses on de-prescribing certain tablets that patients have been on long term, if safe to do so, and then monitoring them for 12 weeks to see whether it has any effect. The other study is offering different ways of support for patients who have been discharged from oncology. The current funding agreement lasts until March 2019.

3 Minutes of Last Meeting

The minutes of the previous meeting held on 4th July 2018 were reviewed and were agreed to be a true and accurate record.

4 Matters Arising

PJ - could not find a way to book an appointment 6 weeks ahead online. **JM** –to investigate why this is not possible.

5 Reports

Practice Report

Dr Hill – Dr Woodward has moved to Phoenix Tetbury to replace a salaried GP who has left. He has recently moved house and the logistics suit him well. Interviews are being held for a new long term GP in Cirencester. June MacDonald has been appointed as nurse,



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visiting nursing homes within our care. There is a new clinic at Cirencester Hospital for short term conditions that is being run by nurse practitioners. The new website is running well with a good level of patient usage on the administrative side, but less use for contacting doctors. Jonathan Maxted, a GP Registrar, has joined us in his final year of training. The new branding of Phoenix Health Group incorporates all of the original branches plus Tetbury. **JM** – The surgery continues to provide improved access clinics on a Saturday morning comprising a GP and a nurse clinic. **Dr Hill** – The signage at Tetbury Phoenix is to be changed and an announcement to be put in the newspapers. Negotiations continue with the Bathurst Estate on the cost of land for new premises. When the negotiations have been finalised a business case will be sent to the CCG.

6 Use of defibrillators, location and use.

Dr Hill – There is one here at the surgery which is checked regularly and the staff have been trained in its use. There is a register of where they are held and the District Council give grants to groups who want to fit a defibrillator on their premises. After they have actually been used, the emergency services repack them. **AG** and **MT** have expressed a wish to be trained in their use.

7 Any other business

PJ – asked whether the telephone prescription service was available at the surgery. **JM** - It was felt that ample types of requests were already available and Phoenix Cirencester was not planning to sign up for this at the moment. **JM** – to investigate whether it would be possible to set up a Patient online awareness session in the Waiting area to encourage patients to use the facility. **PJ**- The PPG has been sent a copy of the South Cotswold Improved Access Newsletter, which gives details of the additional services provided, which are open to all patients in the locality.

8 Date of Next Meeting

Wednesday 21st November 2018 at 1pm