

Patient Participation Group Meeting 22nd September, 2021.

Attended via Microsoft Teams

Attendees : Peter Jay, Chris Smith, David James, Adrian Osbourn, Margaret Toms, Dr Khalid Al-Khayat, Lynne Earthy, Tatyana Cheung, Emma Parsons, Donya Urwin

Apologies : Alan Waller, Tony Isaacs, Julie Bott, Mairead Anderson, Jenny Bradley, Sarah Storer, Chris Tye

Minutes of the Last Meeting – Matters Arising

The minutes of the last meeting were agreed. There were no matters arising.

Reports

Practice News

Tetbury New Build – Plans are gathering momentum. The Practice met with the CCG last week, who are very supportive on both new premises plans (Tetbury and Cirencester).

Tetbury Lease – There are two leases that cover the building. One part of the building has been agreed and the other is nearing completion.

Cirencester – The new housing development is starting to build. There will be 5000 additional residents by 2031. The Practice are not aware of any medical services that will be provided from the development site.

Cirencester Additional Capacity – The Practice have applied for planning permission for two temporary consulting rooms at the Chesterton Lane site. This will provide additional capacity for the provision of services, but will reduce the number of available car parking spaces.

Patient Access – A PPG member phoned the Practice to speak to a GP on Monday, and although not urgent they did want to speak to the GP that day, but was given a telephone call slot in two days' time. KA explained that we will be developing an Urgent Care Team to help with urgent cases. KA will feed this back to a Practice Meeting. DJ explained that he was able to get treatment at the MIU at Cirencester Hospital at a weekend.

Workload – Nationally and locally this is currently very heavy. Patient demand is very high. KA explained that speaking to patients first on the telephone and bringing in those that need to be seen helps to manage the high demand. The Doctors are continuing to see patients face to face every day.

GP Recruitment – Dr Freddie Charrington and Dr Katie Heil have recently joined the Practice. Dr Charrington will be working at Tetbury to provide additional capacity and Dr Heil is providing maternity cover for Dr Strong.

Vaccination Programme:-

- Flu Vacs – Clinics are starting this Saturday. Vaccine for patients under 65 has been received at the surgery, but the 65 and over vaccine is still to be

delivered. A delivery has been promised today. The Flu vaccinations will be given at the Surgery. Eligible patients can call the surgery to book. Patients who do not book an appointment will be contacted later in the programme to catch any who have been missed.

- Covid Boosters – These will be given to eligible patients who had their 2nd vaccination at least 6 months previously. These will be given at Cirencester Hospital. Patients will be called when it is their turn.

Co-Chairs Report

- PJ and TI have been meeting regularly. The next Countywide PPG meeting is on Friday. It will be held virtually and anyone who is interested in attending should let PJ know.
- National Patient Survey – PJ went through the survey statistics, which didn't all make a lot of sense. The number of respondents is very low. PJ is going to contact the CQC to comment on the validity of the survey.
- Future Plans – There was a plan for PPG members to spend time at the Surgery to help patients sign up for online access. It was agreed that this is still not the right time to launch this initiative.

Any Other Business

Healthwatch Gloucestershire – PJ presented AW's report:-

1. An interesting report on isolation has been produced and is available on the Healthwatch Gloucestershire website.
2. Helen Webb, Manager of Healthwatch, Gloucestershire says:-
 - **Volunteer Officer** - Fantastic news! Helen Esfandiarinia is joining us on Monday 27th September as our new Volunteer Officer. Helen comes with a wealth of experience and great enthusiasm. I'll be working with Helen on her induction programme next week and helping her navigate the Healthwatch world and our systems. I know that she'll want to get in touch with you all as soon as she is able to, so you can look forward to getting to know Helen as a group and as individuals in the coming weeks.
 - **Safeguarding Training** - Evolving Communities will be running Safeguarding Training. The training is likely to take place in late October and will be online. There is an opportunity for volunteers to join the Zoom group. If you'd like to take part then please let us know by the end of September.
 - Thanks for bearing with us whilst we have had a gap in our staffing. If you would like to get in touch about any matter, big or small, then please use the volunteering@healthwatchgloucestershire.co.uk email address. The team are ready to step in and help.

DJ reported that Cotswold Town Council have agreed that the traffic related air pollution situation for the Chesterton Farm/RAU area of Cirencester should be reviewed and remodelled. There was particular concern about Deer Park School, who themselves are taking on additional students. We are currently attempting to get

Cotswold District Council to endorse the opinion of the Town Council by appealing directly to the appropriate councillors responsible for air quality and climate change

Flag stones outside the Surgery – LE reported that there were some broken paves last time she visited the surgery. JM confirmed that these had been repaired and the stones are continually being monitored.

Next Meeting – Weds 1st December at 13.00pm. Face to Face or Online to be reviewed prior to the meeting.