

Patient Participation Group Meeting 7th September, 2022.

Attended via Microsoft Teams

Attendees : Chris Smith, Douglas Butler, David James, Dr Khalid A-Khayat, Lynne Earthy, Helen Hastings-Spital, Simon Barton, Tatyana Cheung, Donya Urwin

Apologies : Peter Jay, Alan Waller

Minutes of the Last Meeting – Matters Arising

The minutes of the last meeting held on 4th May, 2022, were reviewed and agreed. CS/KA explained the role of a Social Prescriber.

Reports

Practice News

KA reported that things are going well. The Practice is extended the Clinical Team, and have recently appointed an additional Urgent Care Practitioner, making a team of three, to support the GPs.

GP Update –

Dr Ariadne Strong has returned from maternity leave.

Dr Katie Heil has joined the Practice on a permanent basis to provide additional GP cover, but she has now gone on maternity leave. Dr Angie Allen is providing maternity leave cover.

Dr Freddie Charrington, currently a Salaried GP, will become a Partner from 1st October 2022

Nursing Update – The Practice has been successful in recruiting new nurses and is now back up to a full compliment.

Premises -

Tetbury : The cost of building a new surgery in Tetbury as a GP led scheme significantly exceeds what the NHS funding will allow. The Practice are, therefore, working with developers, Stonewood, to see if financial constraints can be met so the developers build the surgery and lease back to the Practice on a long lease.

The mismatch in funding and building costs is a national NHS issue. Once the Practice has resolved the finances with the Tetbury new build the same model will most probably be used with the Cirencester new build, which is currently on hold whilst the finances are resolved. In the meantime, the Practice is looking into other options to try and create more space for the Cirencester site.

Vaccination Programmes –

Covid Autumn Boosters will be given at the Vaccination Hub at Cirencester Hospital. The Practice is currently awaiting booking details, so that details can be advertised to patients.

Flu vacs will be provided at the Surgeries. The vaccinations will start from mid-October. Eligible patients can book in – online booking is available. Well patients aged 50 – 64 will be vaccinated later in the Autumn.

Co-Chairs Report

The June Health Event went very well. There was an extensive range of contributors from the NHS and Charitable Organisations. DB and DU were very involved in the organisation. The event was held across the week, with the PPGs being involved on the Tuesday. Awards were given out for Businesses and Community. The PPGs were awarded two of the awards for the event. It was a great example of PPGs working together and discussions are underway for next year.

Cirencester Health Group have appointed a new Chair. PJ and CS will meet with the new Chair to see how the PPGs can work together in the future.

Patient Survey

Feedback from a recent nationally organised Patient Survey, which is carried out annually, was circulated with the Agenda. The feedback for Phoenix Health Group is generally very good. The National Survey site can be accessed from a link on the Practice's website. Concern was expressed over the low numbers of patients who were involved in the Survey.

SB asked about supporting information for the indicators. It was acknowledged that there was no further information to support the top line figures. This could be investigated further in the next PPG Patient Survey when we can devise our own questions.

JM explained about the Friends and Family Test which surveys patients after they have had contact with the Practice. Response details are available on the Practice website.

Any Other Business

HH suggested that it would be nice to know more about the members of the PPG. CS explained that he and Peter Jay are Co-Chairs who are appointed by the members of the PPG. The meeting is supported by Julia Maclean, the Practice Manager, and either Dr Hill and Dr Al-Khayat.

DJ explained progress with the Stroud Road round-about and the concerns around air pollution and young people in particular. There are also plans for a light railway to go across the round-about and traffic lights to control the traffic. This will slow up the traffic and cause more air pollution. DJ has had discussions with the Cotswold District Council, who have appointed a new Environmental Officer. Their verdict is that there is no risk. DJ will continue to keep the PPG updated at future meetings

Next Meeting – Wednesday 11th January, 2023 at 13.00pm. Face to Face or Online to be reviewed prior to the meeting.